

RED GREEN DAY

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ABSTRACT

Introduction/Background

The Red Green Day initiative was reintroduced at Fiona Stanley Fremantle Hospital Group (FSFHG) in February 2019 to assist in identification of wasted time in a patient journey.

Aim/Purpose of the project

The aim of Red Green Day is to reduce unnecessary waiting for patients. That is to ensure that while a patient remains in hospital that they are receiving the appropriate care which adds value in their pathway of care.

Methods/Process/Who is being studied

FSFHG in conjunction with Nursing Informatics has been able to move from a Tableau product to using SHIMS which provides an easy access tool to be able to visualise whether a patient is experiencing a Red Day (no value) or a Green Day (value add) in their inpatient journey.

The patients are discussed at the multi-disciplinary team (MDT) Journey Board meeting and identified if their day is Red or Green.

The criteria for identifying if a patient is experiencing a Red or Green day are:

- Requirement for in-hospital care
- Senior review by 11AM
- Consultation delays greater than 24 hours
- Diagnostic delays greater than 24 hours
- Delay to planned treatment / surgery / procedures today
- Delay to the next destination.

Results/Outcome

The aim of Red Green Day initiative is to ensure that a patient's stay is not delayed by proactively managing internal delays and escalating appropriately to manage external delays.

The Red Green Day is linked to the SAFER bundle where the sickest patients are reviewed first, then those patients who are ready for discharge to reduce the length of stay and create capacity for the next patient.

Recommendations/Conclusion

The MDT are able to recognise and understand their patient's status and work towards reducing the time that patients remain in hospital without value being added to their care and outcome. That is to understand that there is a person at the centre of the MDT's care and not to waste any of that person's precious time.